



LINEN DRAWER

Comfort and Style

Comfort and style - beyond the bed

At Linen Drawer, we believe in offering more than just products — we provide complete laundry care solutions designed to support our clients across the hospitality, décor, and residential sectors, where immaculate cleanliness and fabric longevity are essential.

Our specialised range of laundry detergents and care agents is expertly formulated to meet the demanding standards of hotels, guesthouses, spas, lodges, and homes alike, ensuring every piece of linen remains fresh, bright, and luxuriously maintained wash after wash.

LAUNDRY SOLUTIONS



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Why Choose Linen Drawer Laundry Solutions?

- Designed with the hospitality industry in mind — and loved by homeowners who appreciate professional care at home.
- From guesthouses to family homes, our products tackle real-world laundry challenges with ease.
- Solutions that go beyond washing — protecting linen quality and extending fabric life.
- Trusted by the hospitality industry and residential clients alike, backed by Linen Drawer's reputation for quality, sustainability, and comfort.

At Linen Drawer, we don't just supply products or make beds — **we deliver solutions** that ensure your linen remains as pristine as the experience you provide.

- Traditional solution for tough oil-based spot stains.
- Effective on both normal and sensitive fabrics.
- A trusted remedy for stubborn, individual stain treatment.

BOERSEEP



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Pristine Super

- High-quality, multi-temperature laundry detergent powder.
- Suitable for both white and coloured linen.
- Exceptional oil removal properties.
- Developed to tackle the toughest stains commonly found in hospitality and everyday home environments.



Condense

- Advanced, high-efficiency detergent tailored for white linen.
- Enhanced formulation for improved sunblock and oil removal.
- Specifically designed to maintain the crisp, clean look that hospitality demands.



Detail Plus

- A powerful additive used with Condense for the most difficult stains.
- Proven results in removing set-in sunblock and make-up stains.
- An essential solution for the hospitality and residential sector — perfect for removing residual oils from towels.



Process OA

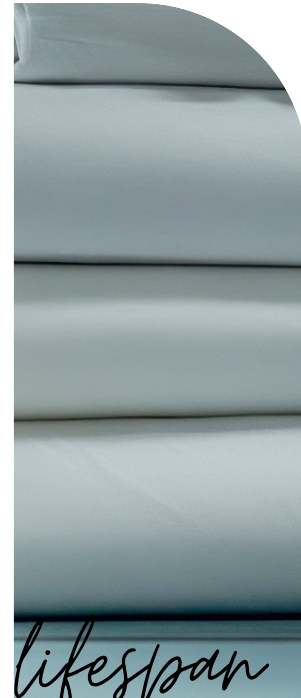
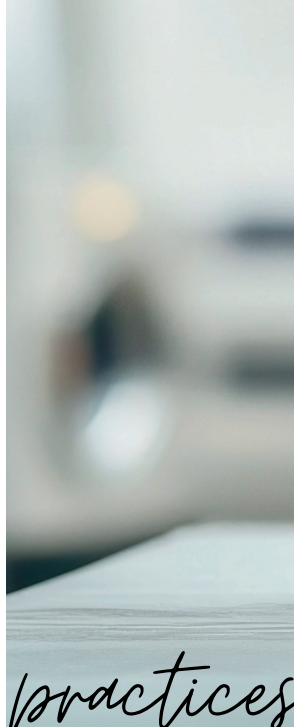
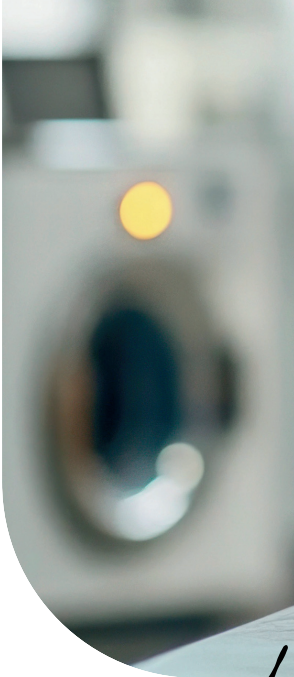
- Specialised stain remover for iron, rust, and blood stains.
- To be used as a soak treatment only (not in washing machines).
- Provides targeted results for difficult stains without damaging linen.

LAUNDRY CARE



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good practices increase lifespan



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LAUNDRY SYMBOLS

BASIC LAUNDRY CARE SYMBOLS

WASHING	
BLEACHING	
DRYING	
IRONING	
DRY CLEANING	
NOT PERMITTED	
MILD TREATMENT	
VERY MILD TREATMENT	

DID YOU KNOW? WE PROVIDE ON SITE LAUNDRY TRAINING

CARE LABELS

Care Labels are there to assist in simplifying our jobs. They are carefully prepared according to each item and should be followed carefully. This will ensure that products last longer and are more easily laundered.

Care labels should always contain the following information:

1. Name of the manufacturer e.g. Linen Drawer that sells the product.
2. The composition of the fabrics used.
3. Where the product is manufactured and where fabric comes from (local/ imported).
4. Washing and care instructions (normally on the other side).

OUR PRODUCTS ARE OVER-SIZED TO ALLOW FOR SHRINKAGE.

We recommend that the bedlinen is washed before fitting on the bed. Wash at 90°C and tumble dry on highest heat for 1-2 washes to fully develop the shrinkage. Natural cotton does tend to crease during the laundry process. The creasing can be minimized however, by washing at lower temperatures and by not “over drying” the products. We recommend that the products are ironed while still slightly damp.



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LAUNDRY CARE SYMBOL GUIDE

WASHING



Maximum wash temperature 30°C. Machine wash.



Maximum wash temperature 40°C. Machine wash.



Maximum wash temperature 50°C. Machine wash.



Maximum wash temperature 60°C. Machine wash.



Maximum wash temperature 95°C. Machine wash.



Hand Wash. Maximum temp 40°C.



Do not wash

IRONING & PRESSING



Iron low heat - max temp 110°C



Iron medium heat - max temp 150°C



Iron high heat - max temp 200°C



Do not iron or press



Steam



Do not steam

BLEACHING



Any oxidising bleaching agent allowed



Do not bleach



Chlorine bleach



Only oxygen-/non-chlorine bleach allowed

DRY CLEANING / PROFESSIONAL CARE



Dry clean any solvent



Dry clean petroleum solvents only



Dry clean perchlorethylene (PCE) and petroleum solvents



Do not dry clean

DRYING



Natural drying



Natural drying - Line dry



Natural drying - Flat dry



Natural drying - Drip dry



Tumble drying normal temp (70°C Max)



Tumble drying lower temp (50°C Max)



Tumble dry - gentle



Tumble dry - very gentle



Do not tumble dry



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1

How do I reduce creasing on the cotton bed linen?

WASHING

- Do not overload the washing machine standard load size if possible
- Dry immediately after washing – do not leave to stand in tubs/washing machine as the linen will dry on edges.
- Line drying – smooth out creases on the line
- Check for snagging on line and surrounds
- When almost dry – still slightly damp – remove from line and fold neatly – do not allow to stand for long as the linen will dry on edges

TUMBLE DRYING

- Stop dryer when linen is almost dry
- Preferred moisture sensor
- Standard load size and timing • Do not dry towels with bed linen as the towels need longer drying time
- When almost dry – still slightly damp
 - remove from machine and fold neatly
 - do not allow to stand for long as the linen will dry on edges
- Do not leave in tumble drier overnight

IRONING/PRESSING

- Ironing while still damp reduces the ironing time by more than 50%



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LAUNDRY FAQ

2

How do I keep the white bed linen and towels white and crisp?

WASHING

- Wash at high temperatures – 50-70°C or even higher if you have been washing in cold water for a long period. Stains are removed more effectively at high temperatures
- Ensure good rinsing of the detergent.
 - Residual detergents can result in white linen appearing grey and also feel hard. Top loading washing machines aren't efficient in rinsing especially with powder detergents.
 - Residual alkali will result in white linen appearing brown. This again is more prevalent in washing with top loaders.
 - Residual bleach will result in white linen appearing brown and will also weaken the fabric.

TUMBLE DRYING & IRONING

- Do not over-dry the linen as this turns the linen yellow
- Do not iron at an excessively high temperature as this yellows the linen

3

How do I sterilise my towels and bed linen?

WASHING

- Wash at a minimum temperature of 70°C for at least 20 mins or 80°C for 10 mins. Avoid using bleach based chemical sanitisers as they degrade the cotton fibre – weaken the fabric
- Dry in sunlight – UV rays sterilise the linen
- Tumble drying does not result in sufficient cloth temperature to sterilise



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Laundry Recommendations

PROVIDE PPE AND TRAIN STAFF

Train staff on the correct use of PPE – gloves, masks, aprons etc, and on the safe and correct use of machines and chemicals.

WORKING SURFACES & FINISHING AREA

- All surfaces and containers to be disinfected after use and at end of day.
- Avoid contamination of laundered linen by soiled contaminated linen.

MACHINES

- Must comply to national legislation – front loaders. Disinfect before use and start of each day. Calibrate annually.
- Maintain regularly
- Do not overload washing machines and tumble driers – weigh all loads to optimise machine utilisation.
- Inspect washing machines for cleanliness, leaks, sharp objects on drum etc.
- Inspect tumble driers for:
 - Cleanliness (filter cleaned after every load)
 - Sharp objects and scratches on drum
 - Signs of overheating on air vents
- Ensure that the irons are kept clean and that the temperature is controlled. Look out for chemical build on iron surface.
- Adhere to all safety requirements stated by the machine manufacturers.

ON RECEIPT OF CONSIGNMENT

Open cartons carefully – do not use sharp knives that may cut through the tape and damage the products.

- Check the invoice /delivery note against the content.
- Wash the bed linen to develop the residual shrinkage: At a min of 60°C and tumble dry.
- All mercerised natural fabrics will shrink to a stable state with washing and drying. The temperature of washing and the drying process will determine how many laundry cycles will be needed to fully develop the shrinkage (a 90°C wash and tumble drying on highest heat will develop shrinkage in 1-2 washes where lower temperatures will take longer to develop the shrinkage).

SORTING

Follow the steps below to ensure that similar products are laundered together:

- Separate stained items – this should be done in the rooms in the case of the hospitality industry as many laundries have insufficient space.
- Separate light and dark colours to ensure no staining occurs.
- Check all care labels and sort into similar groups for washing and drying.
- Avoid washing clothing with zips and buttons together with towels.
- Separate bed from bath linen.



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CHEMICALS AND DISINFECTANTS

Must be suitable for laundries. Must comply to applicable standards and national legislation.

Follow all safety regulations and instructions as stated on the chemical containers:

- Keep all chemical containers sealed and out of reach of children
- Never mix concentrated chemicals.
- Avoid contact with eyes and also skin where possible.
- Be especially careful when handling bleach.
- Ensure that NO chemicals are added directly to the laundry items.
 - Either use the chemical dispenser on the machine.
 - Or dissolve in water before adding the laundry items.
- Do not use softeners when washing towels
- Treat all stains separately- see the stain removal tips.

DISINFECTION

- Thermal: Wash at 80°C for 10mins minimum.
- Chemical: Use sodium hypochlorite or peracetic acid – contact us.
- Drying and ironing cannot be used to disinfect.

OUTSOURCING OF LAUNDRY

All hospitality industry laundries must comply with SANS 10146-1:2020 Edition 1.



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HOW BEST TO CARE FOR YOUR

*High Tread
Count Bedding*



MACHINE WASH 70-80°C

This is the recommended washing instruction. Ideally cotton products should be washed at 50-60°C and can be machine washed. We do realise that in certain cases this temperature is too low in order to wash highly soiled products and for that reason most manufacturers have ensured that their products are oversized to allow for the shrinkage that takes place even at 100°C (the temperature of boiling water).



WARM IRON

Cotton fabrics generally require a warm iron to remove the creases after washing. An iron that is too hot may scorch the fabric. We recommend that the products should not be totally dry when ironing. This makes the ironing process easier. Of course this will also reduce heating/drying costs and will make Eskom even happier. Polyester cotton fabrics need less ironing and a cooler iron must be used.

100% COTTON OR POLYESTER COTTON

This simply states the composition of the fabric.



DO NOT BLEACH

Cotton fabrics cannot withstand strong bleaching agents, and we therefore recommend avoiding bleach to ensure a long lifespan. However, when necessary, a very low concentration of household bleach may be used on white products.

Care must be taken to dilute the bleach before application, use only in cold water, and rinse the fabric thoroughly three times. Always follow the safety procedures and recommendations provided on the bleach container..

Durable and dependable, cotton percale is perfectly suited to the demands of hospitality. For lasting beauty and performance, simply follow the care instructions on each product label.



MAY BE TUMBLE DRIED

Cotton fabrics naturally shrink when exposed to tumble drying, which is why our products are carefully oversized to accommodate this.



DO NOT DRY CLEAN

Cotton woven fabrics do not need to be dry cleaned. Dry cleaning will not do any damage to the fabric but it is an expensive cleaning process.





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HOW BEST TO CARE FOR YOUR

Towels



MACHINE WASH 60-75°C

This is the recommended washing instruction. Ideally cotton products should be washed at 60-75°C and can be machine washed.



MAY BE TUMBLE DRIED

Towels should ideally be tumble dried in order to remain soft and "fluffy". It is possible to leave the towels to air dry until they are partially dry and then tumble dry on a short cycle. This will help to reduce the energy bills.



DO NOT USE FABRIC SOFTENER

Do not use fabric softeners when washing your towels. The fabric softeners reduce the absorbency of the towels. (This is not reflected on the care label).

100% COTTON

This simply states the composition of the fabric.

Pure cotton towels hard wearing and are ideal for the Hospitality Industry where frequent laundry of the products take place. To ensure that you get the longest life span possible out of your towels we recommend that you follow the instructions on the care label attached to products. A typical care label is broken down to the following:

**We recommend
that you purchase towels
that are snag proof or
snag resistant and have
reinforced edges.**



DO NOT BLEACH

Cotton fabrics cannot withstand strong bleaching agents. We therefore recommend that to achieve a long life span that the products should not be bleached. Again this is not always practical and in order to remove stains it is possible to use a very low concentration of household bleach on the white products. Great care should be taken when bleaching the fabric to dilute the bleaching agent before applying to the fabric and also to ensure the bleaching is done in cold water. Please follow the safety procedures and recommendations on the bleach

container!



DO NOT DRY CLEAN

Cotton woven fabrics do not need to be dry cleaned. Dry cleaning will not do any damage to the fabric but it is an expensive cleaning process.



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HOW BEST TO CARE FOR YOUR

Table Linen



WASHING

All fibre types should be washed at as low temperatures as possible to increase the life span of the table cloths. We do of course realise that in order to remove stains you will need to wash at higher temperatures – check the label before doing so. The general recommendation is to wash at 70°C to 80°C.



MAY BE TUMBLE DRIED

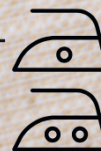
These products can normally be tumble dried. Of course over drying should be avoided as far as possible.



BLEACHING

It is not recommended that cotton fabrics be bleached as the bleach can degrade the cotton fibre. The polyester cotton fabrics are less sensitive to bleach.

The white products are of course safer to bleach as they do not contain any dye that can be destroyed by the bleaching agent. Do not bleach any coloured fabrics.



IRONING

The table cloths should be ironed with a warm iron. The cotton fabrics should not be over dried as this makes the ironing easier. The polyester cotton fabrics are easier to iron and a cooler iron can be used. The polyester fabrics must be carefully ironed with a cool iron.

100% COTTON **OR** POLYESTER COTTON **OR**
POLYESTER

Most table cloths are
manufactured from either:

- 100% Cotton or
- Blends of polyester with cotton or Polyester



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HOW BEST TO CARE FOR YOUR Duvets & Pillows



HAND WASH OR MACHINE WASH 40°C

This is the recommended washing instruction. Depending on the type and quality of filler the products will need to be either hand washed or may be machine washed at a low temperature – 40°C. Do not overload the washing machine.



DO NOT IRON

Do not iron the duvets and pillows



DO NOT TUMBLE DRY / MAY BE TUMBLE DRIED

Depending on the quality and type of filler the products may not be tumble dried or may be safe to tumble dry. The tumble drying may result in "clumping" of the filler.

100% COTTON OR POLYESTER COTTON OUTER

This states the composition of the outer fabric.

GOOSE/DUCK DOWN AND FEATHER OR POLYESTER FILLER

This states the filler of the duvet and pillows.



DO NOT BLEACH

The cotton or polyester cotton outer fabric cannot withstand strong bleaching agents. We therefore recommend that to achieve a long life span that the products should not be bleached. Again this is not always practical and in order to remove stains it is possible to use a very low concentration of household bleach on the white products. Great care should be taken when bleaching the fabric to dilute the bleaching agent before applying to the fabric and also to ensure the bleaching is done in cold water. Ensure that the products are WELL rinsed. Please follow the safety procedures and recommendations on the bleach container!

Most duvets and pillows used are filled with either down and feather or synthetic products like polyester hollow fibre, uni-curl or micro fibre. The care label is broken down to the following:



DO NOT DRY CLEAN

These products do not need to be dry cleaned. Dry cleaning feather and down duvets pillows will damage them.



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STAINS CAN BE GROUPED BROADLY INTO THE FOLLOWING CATEGORIES

Always
treat a stain as
soon as possible
after the stain
occurs.

COLOURED STAINS

These stains are visible due to the colour of the stain on the surface of the fabric. There are many illustrations of these stains e.g. wine, grass, rust etc. Included in these are Protein stains and these need special treatment as they are "fixed" to the fabric when exposed to temperatures above 39°C making them difficult to remove.

REMOVAL: Colour stains should be soaked in cold water with detergents and then washed in hot water. Check the washing temperature on the care label. Stubborn stains should be treated with chemicals and bleaching agents as a last resort.

FATTY STAINS

These stains are visible because of the appearance of oil, grease or wax on the surface of the fabric that creates a distinct discolouration.

REMOVAL: Fatty stains should be soaked and washed at high temperatures with detergents containing enzymes. Stubborn stains should be treated with solvents. Never allow the solvent to dry before washing.

COMBINATION STAINS

These stains are a combination of colour and fatty stains. Curry and make up are typical examples that fall into this category.

REMOVAL: Combined stains could require a combination of these two processes. The oil stain is sometimes the "carrier" for the colour stain and therefore treating the oil stain first is important.



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BACK TO BASICS

1. TIME

Do not allow fabrics to stand for a long period of time as the stain "sets" in place with time making the stain more difficult to remove.

2. SOAK

Soak stubborn stains for up to 2 hours in cold water with detergents to assist in the removal process.

3. TEMPERATURE

Wash fabrics with stains in warm to hot water after soaking in cold water. The higher the washing temperature – the more effective the stain removal. Always check the washing temperature on the care label.

BASIC TECHNIQUES TO TREAT STAINS



4. RINSE

When using aggressive chemical e.g. bleaches and acids, ensure that you rinse the items with copious amounts of water, followed by a warm detergent wash.

Always follow steps 2&3 before treating the stain with aggressive chemicals.

5. SAFETY

When using aggressive chemicals always take care to protect your skin and eyes. Follow the safety instructions on the chemical containers and most importantly check the care label.

6. IRONING

Never dry or iron fabric with stains as the exposure to heat will "fix" the stain in place making it more difficult to remove the stain in subsequent washing. Always treat the stains before drying or ironing.





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STAIN REMOVAL GUIDE

Please note that the recommendations below are general recommendations.

Some fabrics may not be exposed to these harsh treatments. Check all care labels before applying any of these recommendations.

Some chemical manufacturers provide spotting solutions that can be conveniently used for removing of the more common stains.

A simple chart is often provided to assist with the choice of the correct chemical.

ACIDS	Apply baking soda onto the wet patch to neutralise the acid or rinse well with a lot of fresh water. Wash after neutralisation. Handle with care as acids will weaken most fabrics.
ADHESIVE TAPE	Harden with ice and remove the adhesive tape. For stubborn stains soak in methylated spirits or kerosene, followed by a good wash.
ALCOHOL	Wash fresh with plenty of warm/hot water. If the stain persists, rub with glycerine, leave to stand for 30 minutes and rinse. Older stains may be removed by spotting with surgical spirits or commercial pre-wash stain remover, followed by a good wash. Bleach should be used as a last resort. (Glycerine and surgical spirits are available at most pharmacies.
BLEACH	Rinse immediately in a solution of one tablespoon of vinegar to one litre of cold water. Rinse well and then wash with detergent.
BLOOD	Soak for 30-60 minutes in cold water and detergent and follow with a warm/hot water machine wash. If the stain persists, make a solution of one table spoon oxalic acid in 5 litres cold water and soak for 20 minutes (oxalic acid powder and solution should be handled with suitable rubber gloves). Rinse well before machine washing in warm/hot water.
BUTTER	Scrape away excess and wash in warm water with normal detergent. If the stain persists, don't iron. Rinse in surgical spirits or professionally dry clean the product. (Once ironed in, fatty stains are very difficult to remove.)

CANDLE WAX & CRAYON	Scrape away excess. Harden the wax in the freezer. Shatter the wax. Wash with detergent or dry clean. If wax stains persist, place fabric between brown paper and iron. The brown paper will absorb the wax. If a colour stain persists, sponge with a 50/50% solution of methylated spirits and water and then machine wash in warm/hot water.
CHEWING GUM	Harden with ice. Remove as much gum as possible. Remove excess by soaking in a solution of kerosene and water.
COFFEE	Rinse in water until stain fades, then machine wash in warm/hot water.
CURRY	Rinse in warm water until stain fades, then apply glycerine and rub lightly. Let it stand for thirty minutes, then wash normally. (Glycerine is available at most pharmacies).
EGG	Soak in cold water and detergent. Do not use hot water as this hardens the stain. Wash normally after soaking.
FAT	Scrape away excess and wash in warm water with normal detergent. If the stain persist, don't iron. Rinse in surgical spirits or professionally dry clean the product.
GRASS	Sponge with methylated spirits then wash as normal.
INK	Dab amyl acetate onto the ink stain followed by warm/hot machine wash. Amyl acetate is available at most pharmacies.



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MAKE UP & LIPSTICK	Rub a heavy duty liquid detergent onto the stain or soak in cold water followed with a warm/hot machine wash. Stubborn stains – bleach in cold water with a mild solution of chlorine bleach as per recommendations on container (ensure that the product can be bleached). Rinse well and then wash with detergent in hot water.
MARGARINE	Scrape away excess and wash in warm water with normal detergent. If the stain persists, don't iron. Rinse in surgical spirits or professionally dry clean the product. (Once ironed in, fatty stains are very difficult to remove).
MILDEW	Please note that the colour of mildew stains can vary greatly. Depending on the type of mildew present the stains can range from greys to browns – and reds to blacks. If caught early enough, mildew will wash out with normal detergent. A mild chlorine bleach solution should be used in cold water. For stubborn stains – this will bleach the fabric as well, which may be problematic. (Prevention is always certainly better than cure).
NAIL POLISH	Apply acetone to remove and then wash as normal. (Not suitable for viscose rayon/ viscose blends).
OIL	Blot off excess oil with tissue/ toilet paper. Rub lightly using the dishwashing liquid and allow to stand for 10-15 minutes or soak in a cold water detergent solution. Wash as per wash care instruction in warm/hot water.
PAINT	PVA (water based): Rinse immediately with copious amounts of water. If dried, apply glycerine or acetone to soften. Then attempt to wash out. Oil based enamels: Soak area in turpentine or kerosene then wash as normal.

PERSPIRATION	Fresh stains should wash out easily. If the stain persists, sponge with a strong ammonia solution and rinse immediately – test for colour fastness.
RUST	Rinse spot in a warm solution containing 1 tablespoon of oxalic acid per litre of water. Rinse well. Machine wash in warm/hot water. (Use suitable rubber gloves).
TAR	Sponge with a solution of one part "Jeyes Fluid" to three parts water and then wash as normal.
TEA	Rinse in warm water and then machine wash in warm/hot water. For stubborn stains apply glycerine and rub lightly. Let stand for thirty minutes and then wash as normal. (Glycerine is available at most pharmacies).
URINE	First soak in a solution of one tablespoon of ammonia in a cup of warm water. If unsuccessful, soak in a solution of half vinegar and half water. Wash with detergent.
WINE	Wash fresh stains with plenty of water. If the stain persists, rub with glycerine, leave to stand for 30 minutes and rinse. Older stains may be removed by spotting with surgical spirits or commercial pre-wash stain remover, followed by a good wash. Bleach should be used as a last resort. (Glycerine and surgical spirits are available at pharmacies).
YELLOWING OR GREYING	Wash at a high temperature with additional detergent. If persistent then bleach in cold water with a low concentration of chlorine bleach only if the products can be bleached (follow the instructions the grey appearance often experienced on a polyester or nylon products).



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WHEN A STAIN IS DIFFICULT TO IDENTIFY IT IS OFTEN NECESSARY TO TRY A FEW TECHNIQUES AND THROUGH A PROCESS OF ELIMINATION ESTABLISH A SUCCESSFUL REMOVAL METHOD.



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SUNSCREEN

SUNSCREEN / SUN BLOCK STAINS

There are 3
general types of
sun block or sun
screen
stains:

SPECIALITY PRODUCTS

Linen Drawer offers numerous
speciality laundry products.

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YELLOW / ORANGE COLOUR STAINS

Yellow/orange colour stains that are generally a result of a chemical ingredient in many sun blocks called Avobenzone. This chemical, in combination with bleaching agents and iron in water, results in yellow/orange stains on the fabric.

The most effective method to use is to wash at very high temperatures using an efficient detergent containing enzymes with high alkaline content. This is a very difficult stain to remove if it has been exposed to heat during drying and ironing.

BROWN / RUST COLOUR STAINS

Brown/rust colour stains that are generally the result of iron oxide pigments that are added to some sun screens.

If this stain occurs then rinse the spot in a warm solution containing 1 tablespoon of oxalic acid per litre of water. Rinse well. Machine wash in warm / hot water. (Use suitable rubber gloves)

BRIGHT PINK COLOUR STAINS

Bright pink stains that are the residue of a specific sun block/screen available in the market. The ingredient in the sun screen turns bright pink when exposed to the bleaching agents incorporated in some detergents.

This is very difficult to remove and the only method we have found successful is to wash with no detergent for 2 or 3 cycles. As soon as any bleach comes into contact with the residue of the sun screen it will turn pink again.

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style and service you can trust



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